



New Zealand's Battery Specialists

WARRANTY COVERAGE

If HCB Technologies LTD (itself or through a reseller) finds on examination that the battery is defective due to faulty manufacturing and is within the specified warranty period, then the battery will be replaced with an equivalent battery free of charge. The warranty period is not renewed or extended as a result of this replacement subject to your rights under NZ Consumer law.

This warranty covers batteries that become unusable or unserviceable due to defects in material and/or workmanship. Warranty period commences from date of original purchase. This warranty covers the product ranges featured in our catalogues or website, provided that they are sized properly and used in the application for which it was intended and charged with an approved charging profile. This warranty only applies to the original purchaser of the goods. Proof of purchase and return of good(s) in question must accompany any request for warranty. No exceptions will be accepted.

WARRANTY EXCLUSIONS

This warranty does not apply to batteries that break or fail due to abuse or neglect such as:

- Incorrect or under specified battery type fitted to vehicle/application
- Incorrect charging system and installation.
- Charge system problem/incorrect charging creating an over-charge or under-charge situation
- Prolonged storage of the car or very minimal use
- Deep discharge applications (heavy accessory loads etc)
- Electrical faults, Shorts, Excessive loads and loose wiring
- Damage to the battery caused by the consumer or other in-car and/or application fault
- Any battery modifications such as acid additives, lead terminal changes, or any other contaminates
- Any batteries received at 9V or lower for 12V batteries, 6V or lower for 8V batteries and 4.5V or lower 6V batteries will be deemed as discharged and neglected

To verify a warranty claim, the battery must be fully charged prior to adjudication. A flat (discharged) or sulphated battery is not considered to be a manufacturing defect and is not covered under this warranty.

If the battery fails during the warranty period, you can return the battery to the place of purchase with your original proof of purchase receipt. The battery will then be tested as per HCB Technologies LTD Test Procedure. You must bear any expense you may incur in making the claim (other than our costs of remedying the defect the subject of this warranty). The warranty is provided by HCB Technologies LTD

It is becoming increasingly common that fitting new batteries to certain modern vehicles requires the OBD (Electronic Codes) error codes to be reset and new battery registered on the vehicle so full functionality can be regained on the vehicle. Installation to be done by suitably trained and qualified people.

Additionally, a conventional flooded battery may not be suitable for some vehicles, and they may require technology such as Absorbed Glass Mat (AGM) or an Enhanced Flooded (EFB). This warranty does not extend to any goods that have been installed to an incompatible vehicle or incorrect vehicle programming which will void the warranty and potentially damage the vehicle.

DISCLAIMER

HCB Technologies LTD attempts to ensure the correctness of the product description and data contained herein. We reserve the right to change designs, specifications and pricing at any time without notice or obligation. It is the responsibility of the reader of this information to verify all information presented herein.